



Dear valued customers,

As of Monday, August 24<sup>th</sup>, 2020, all passengers will be required to wear a face mask or face covering for the duration of their trip. All passengers are required to bring their own face mask or face covering and place it around their mouth and nose prior to boarding the bus. Wilson's reserves the right to refuse passengers on-board if a face mask or face covering is not worn.

We are following the guidelines mandated by the Provincial Health Authorities of BC and Transport Canada to continue keeping our staff and customers safe. We continue to follow our increased health and safety measures already in place with regular bus sanitization and physical distancing. This new policy surrounding mandatory face masks and face coverings is a way of taking that extra step in keeping everyone safe.

Non-medical face masks or face coverings **should**:

- allow for easy breathing
- fit securely to the head with ties or ear loops
- maintain their shape after washing and drying
- be changed as soon as possible if damp or dirty
- be comfortable and not require frequent adjustment
- be made of at least 2 layers of tightly woven material fabric (such as cotton or linen)
- be large enough to cover the nose and mouth completely and comfortably without gaping

Some masks also include a pocket to accommodate a paper towel or disposable coffee filter, for increased benefit.

Non-medical masks or face coverings **should**:

- not be shared with others
- not impair vision or interfere with tasks
- not be placed on children under the age of 2 years
- not be made of plastic or other non-breathable materials
- not be secured with tape or other inappropriate materials
- not be made exclusively of materials that easily fall apart, such as tissues
- not be placed on anyone unable to remove them without assistance or anyone who has trouble breathing

We appreciate your patience and understanding as we continue to navigate through these challenging times.

Thank you

John Wilson  
President & CEO  
The Wilson's Group of Companies